

Make your next transfer online

Usually request transfers by paper form, phone, or email?

This guide explains how to get started with American United's online banking and make eligible transfers between accounts you own from your phone or computer.

Already submitted a paper transfer request?

Check with us before submitting the same transfer online so we can help avoid a duplicate.

A | FIRST-TIME SETUP

Set up your access

Already enrolled and see your accounts?
Start with section B.

1. Open the app or website

Download **American United FCU Mobile**:
[iPhone](#) or [Android](#).

Prefer a computer? Use banking.amucu.org.

2. Create your sign-in

Choose "**Set up online access.**" Follow the prompts for your name, terms, username, password, email verification and identity. A profile photo is optional.

3. Connect your accounts

On a computer, select "**Connect accounts**" > "**Personal.**" Enter your American United member number, birth date and Social Security number; complete verification.

In the app, check that your accounts appear. Call us if they do not. Skip this step if already connected.

B | EACH TIME YOU TRANSFER

Make a transfer

4. Choose your accounts

Sign in. Open "**Move Money**" > "**Transfer between your accounts.**" Select the sending and receiving accounts.

At another bank? Choose "**Select account**" > "**Link an external account**" and finish verification first. Link only accounts you own.

5. Set the amount and date

Follow the prompts for the amount, date and any available recurring options. Review the details before confirming.

Need next-day delivery?

Contact us to confirm the timing and available options before scheduling your transfer online.

6. Check the result

Open "**Transactions.**" Check "**Scheduled**" for future transfers or "**Processed**" for results.

Scheduled does not mean delivered. If the status is unclear, contact us before trying again.

Need a hand? We're here to help.

For routine setup help beginning October 2, call [877-992-8663](tel:877-992-8663). Tell us you are a G&R member. Contact us for transfers to another person, loan payments, or to accounts you do not own.

App links, instructions & videos: amucu.org/online-banking-personal/



Scan for help

Keep your information private. Never email account details or share passwords or verification codes.